

Collections/Recovery Specialist



Position Description

The Collections/Recovery Specialist will be responsible for locating, communicating, and negotiating with customers regarding their delinquent accounts by mail, telephone, email, and other means. The Collections/Recovery Specialist will be expected to collect payments, negotiate payment plans, resolve discrepancies, negotiate settlements, skip trace customers, arrange for the recovery of equipment, and deal with third parties including attorneys, recovery agents, insurance companies, and our internal staff.

Title Collections/Recovery Specialist

Company

Beacon Funding is an equipment leasing company founded over 25 years ago. As a leading financial services firm with hundreds of employees, Beacon has originated over a half billion dollars in equipment financing to tens of thousands of businesses.

Job Responsibilities

- Handle a portfolio of customer accounts.
- Utilize various negotiation techniques and strategies to negotiate and collect payments and settlements on delinquent accounts.
- Exercise various skip tracing techniques and collection strategies to locate missing customers and equipment.
- Provide customers with options to bring their account current in a professional manner.
- Utilize a variety of web-based tools for research and collections of delinquent accounts.
- Make high volume of outbound calls and take high volume of inbound collection-related calls.
- Adhere to all local, state, and federal laws governing the debt collection industry.
- Accurately input and record all collections activities into a CRM system.
- Assist our asset recovery division with finding and arranging for pickup of equipment from defaulted leases.
- Interact with management regarding assigned portfolio of accounts.
- Perform other duties and responsibilities as assigned.

Qualifications

- Strong computer skills
- Exceptional organizational skills and attention to detail
- Ability to read and understand equipment financing or commercial lease agreements
- Minimum of two years related work experience

How To Apply

- Visit careers.beaconfunding.com, fill out the form and attach your resume.

Contact Beacon Funding

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Websites

www.beaconfunding.com



- Must be able to multi-task
- Possess a positive, energetic, and detail oriented attitude
- Ability to work well in a high volume business environment
- Strong customer service skills
- Stability of employment

Benefits

- Competitive base salary
- Business expense reimbursement
- 401K with profit sharing
- Medical, dental & vision insurance
- New client incentive program

